

Volunteers Summit 7/12 Breakout Group Discussion: During and after lunch, summit participants had an opportunity to converse in small groups, centering the prompts from the post-it exercises. The following ideas were shared aloud to the group prior to adjourning.

Big Question: What does success look like?

For Refugees:

- Learning English
- They're happy
- Self-sufficient
- When their brother/mother/other family member can come
- When support turns into friendship
- Social invitations, not service interactions
- When they can tease us
- When they ask **would you help** me, not can you do this for me
- Contribution
- When they want to help when *you're* sick
- When they're confident enough to independently call on the phone
- When they're ready to start looking for a better job
- When you feel able to say "this is my home"

For Our Community:

- When resettlement happens **with**, not to the community
- When volunteers are energized
- Building understanding of what refugee's lives are like, jobs, etc.
- When the community looks like the melting pot that they say they are
- When it's shared that we need them as much as they need us
- Making the connection that refugees are an economic opportunity, and not feeling bad about that

For you (as an individual):

- All want to understand specific refugee and/or resettlement organizations' roles
- Friends from all ages, from diverse backgrounds
- Don't want to always have to be 'the one' that has to do everything
- Achieve the commitment that we made
- Being able to know people can do what they're supposed to be doing
- Being able to create a boundary for yourself
- When a refugee family trusts you
  - **Success is trust**